



HOBART CITY MISSION

ANNUAL REPORT 2015

HOBART
CITY MISSION.
Christ Jesus "receiveth sinners"



CREATING COMPASSIONATE, RESILIENT

AND CONNECTED LOCAL COMMUNITIES

The background features a textured, mottled pattern of green and pink. A large, solid pink triangle points upwards from the bottom left towards the center. To its right, a brown trapezoidal shape is positioned. The text is placed on these geometric elements.

OUR MISSION

GUIDED BY CHRISTIAN VALUES, HOW
GIVE AND PEOPLE IN NEED, THROUGH
AND INNOVATIVE SERVICES



BART CITY MISSION BRINGS TOGETHER PEOPLE WHO
GH THE PROVISION OF CLIENT FOCUSED, HOLISTIC

CONTENTS

Message from the President & CEO	4
Who is Hobart City Mission?	9
Highlights of the Year	11
Summary of the Year	12
Integrated Family Support	15
Small Steps	18
Emergency Assistance	19
Housing Connect	22
Personal & Family Counselling	25
Disabilty Services	27
Mountain View	29
Holiday Programs & Camps	29
School Chaplaincy	31
Prison Chaplaincy	32
Retail	33
Volunteers	35
Fundraising	37
Governance & Board	39
Permission to Eat	47
CEO & Senior Management Team	57
Hobart City Mission Financials	65

Lily-Anne & Rylie camping at Orana





*John Stubley, CEO (L) &
Barry Neilsen, President (R)*

MESSAGE FROM THE PRESIDENT & CEO

It has been an exciting year at Hobart City Mission with lots going on. Possibly the single biggest achievement this year has been the development of a new Strategic Plan for the 2015 to 2020 period. This proved to be a very long process, but certainly worth the time and effort that went into it. Through public forums with a range of stakeholders and staff, we determined who we are and where we felt we needed to be heading, in the context of the current social environment. This was a fantastic opportunity for the whole organisation, from board to staff, to review and refresh who we are and what we stand for. Because the process was so structured and focused we feel the whole board and staffing group understand where we are heading and what our future looks like.

With the lease of the premises next door at the cafe coming to an end, it presented us with the opportunity to decide what we wanted to do with those premises. We are very well aware that government funds are limited and thus funding to address unmet need was limited, and in fact reducing. We therefore decided that there was the opportunity for us to run the cafe ourselves, with a view to employing and retraining long-term unemployed people to assist them to re-enter the workforce. Hence "Permission to Eat" was born. We have recruited an incredibly capable Cafe Manager and a highly experienced fine dining chef who brings his own following. This has resulted in the cafe becoming very successful, very quickly. We have also seen dramatic growth in the catering side of the business. This gives us a better than expected opportunity to train and help people. The "Permission to Give" program, a pay-it-forward program, has also proved to be a very successful initiative to facilitate people giving directly to our crisis support program at Hobart City Mission.

The success of the cafe, and of the Permission to Give program in particular, has highlighted to the Southern Tasmanian community that Hobart City Mission is determined to use initiative and innovative ideas to assist those in the greatest need in our community.

The cafe initiative came about at the same time as we were considering our Strategic Plan, and highlighted to us that we needed to focus on exploring similar initiatives in the future, to address areas of unmet need. This became a central plank of our Strategic Plan into the future. This, together with a focus on developing niche services to meet unmet need, and developing connections with local communities to assist them address their own needs, form the crux of the Strategy going forward.

We would like to again take this opportunity to thank all our staff and volunteers for their ongoing support of Hobart City Mission. What became clear through the Strategic Planning process was that it was the people involved with the Mission that make the Mission what it is, or more correctly, who we are. We continue to be humbled by the hundreds of hours of volunteered support provided by our broad range of volunteers, many of whom have been volunteering their time, a number of days a week, for a number of years. Our staff continue to take on their roles, giving above and beyond what is reasonably expected of them. A case in point is the Disability, Family and Community Support Services staff using their own initiative to run a monthly fundraising “sausage sizzle” outside a large retail outlet, as a fundraiser, staffed by themselves. This is indicative of the giving culture that exists within Hobart City Mission. Again, thank you to all for your support.

We are forever grateful to our growing list of donors without whom we wouldn’t be able to provide some of the innovative, self-funded programs that we have been able to create.



One such program is our Small Steps program, designed to provide supported accommodation to young mothers who would otherwise lose their baby into State care.

The program is intended to show the World there is an alternative to taking babies from their mothers. Our first mums moved in, in June 2014 and the program has proved a great success to date. We are generally housing approximately ten young mothers at a time. There have been many successful outcomes to date with mothers moving to independence or re-connecting with family – just the outcomes we have been hoping for! Part of the reason for the success of the program is due to the dedication of one volunteer. Judy has chosen to move onto the site as a permanent, 24/7 support to the young mothers. And she is a volunteer! It is hard to imagine that any one person could give their life to such a worthwhile program... for no remuneration. To Judy, a very, very big thank you! We can only hope your selfless dedication to such a worthy cause can be an inspiration to others in our community to give where they can.

John would like to take the opportunity to thank his Business Unit Managers for their ongoing support, dedication and commitment to Hobart City Mission. Annette Clark, Michelle Folder, Mandy Hogan and Andrew Greenham have been instrumental in bringing the strategic plan together. Also, by working as part of the Senior Management Team, they have had significant input and influence on the decisions and direction of the Mission.

Two of our long standing board members retired recently, and we would like to thank Aileen Hough and John Wiggins for their years of dedication and support as part of the board of Hobart City Mission. Their support and wisdom will be missed. With another pre-existing board vacancy, the board undertook a public recruitment process to find three appropriately skilled replacement board members. We have recently welcomed Rebecca Kardos, Gabby Brown and Bernadette Ulbrich-Hooper to the board. Rebecca, Gabby and Bernadette bring a broad range of skills to the board, as well as gender balance!

We look forward to the process of implementing our Strategic Plan over the next year and beyond, and the challenges that will confront us with.

Again, a big thank you to all our supporters past, present, and no doubt future, for their support. Without that support we would not be able to do all that we do.



Barry Neilsen
B. Eng., Fellow of I.E.A.
President



John A Stublely
C.A., GAICD
Chief Executive Officer



*Theresa and Pene from
Zonta helping out in the
Small Steps garden*

WHO IS HOBART CITY MISSION?

Established in 1852, the Hobart City Mission was the first City Mission in Australia and is the third oldest Mission in the world. The Mission operates many programs, which in addition to addressing immediate needs, are designed to provide new life skills and a new direction.

The City Mission takes a holistic approach to its work and offers assistance to vulnerable members of the Southern Tasmanian community by providing emotional, physical and financial support and guidance. The programs aim to empower people and enable them to participate in community life with a sense of dignity, purpose and self reliance. With the support of generous donors and ongoing fundraising events, Hobart City Mission will continue to assist the most vulnerable in our community.

Hobart City Mission is an intentionally medium sized and flat structured organisation that focuses on service provision in Southern Tasmania. This allows the organisation to truly care about the people that come to us for assistance and more importantly, enables them to feel truly cared about.

WHAT DOES HOBART CITY MISSION DO?

The Mission provides a wide range of services across a diverse group of clients and has been doing so, with great success for many years. The support services provided by the Hobart City Mission are predominantly based on a case management model with an emphasis on the client and their needs. This case management model creates the opportunity for clients to access multiple services within one organisation without having to repeat their story to a succession of different workers.

Hobart City Mission is focussed on providing services with a focus on best practice principles, and as such the Mission is a Quality Accredited Organisation. The Board, Management and staff of Hobart City Mission are committed to this process and continue to embed it in day to day practice.

In addition to these professional services, we also provide school and prison chaplaincy services. We have operated Op-Shops for many years and currently have 11 shops throughout Southern Tasmania – all staffed by volunteers. We recently ventured into a social enterprise with the opening of our Permission to Eat Cafe and catering business.

*Volunteers from our Sorell Op Shop
at the Volunteer Christmas Dinner*



HIGHLIGHTS OF THE YEAR



Our social enterprise – Permission to Eat opened in March 2015 offering employment and training opportunities to those facing significant barriers to employment.

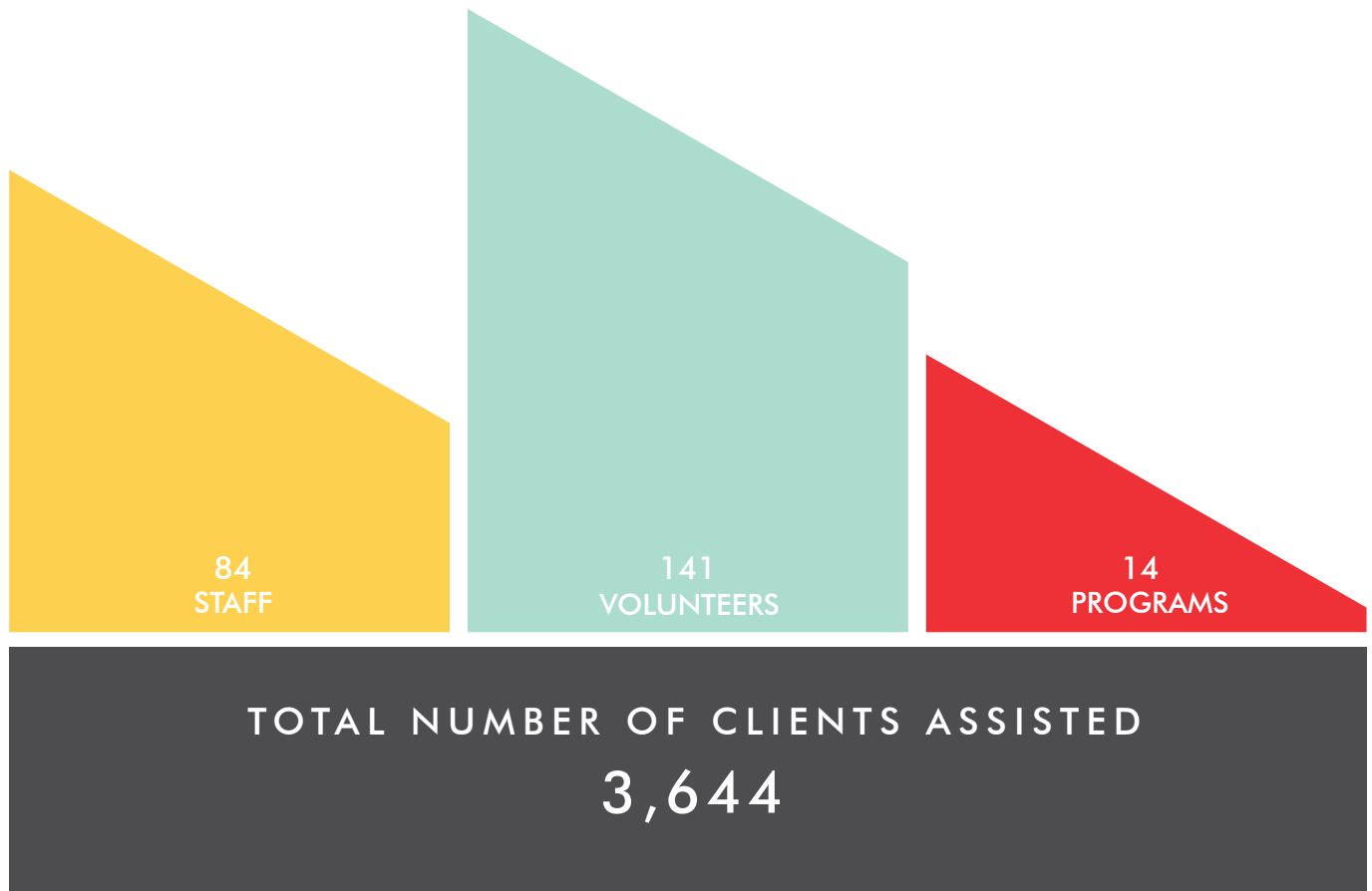


Small Steps celebrated its first birthday in June 2015, marking twelve months of providing much needed accommodation and support to young mums and their babies.

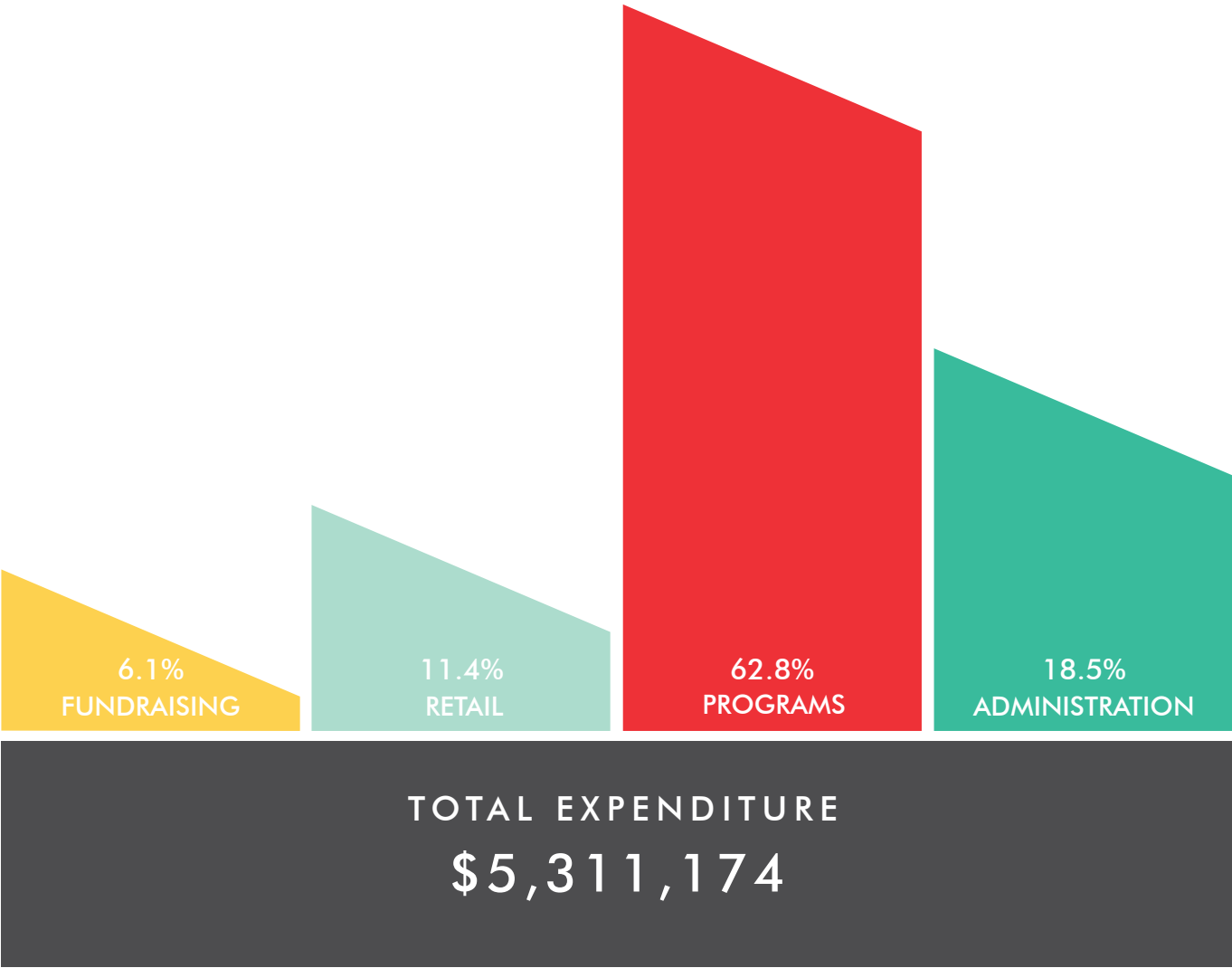


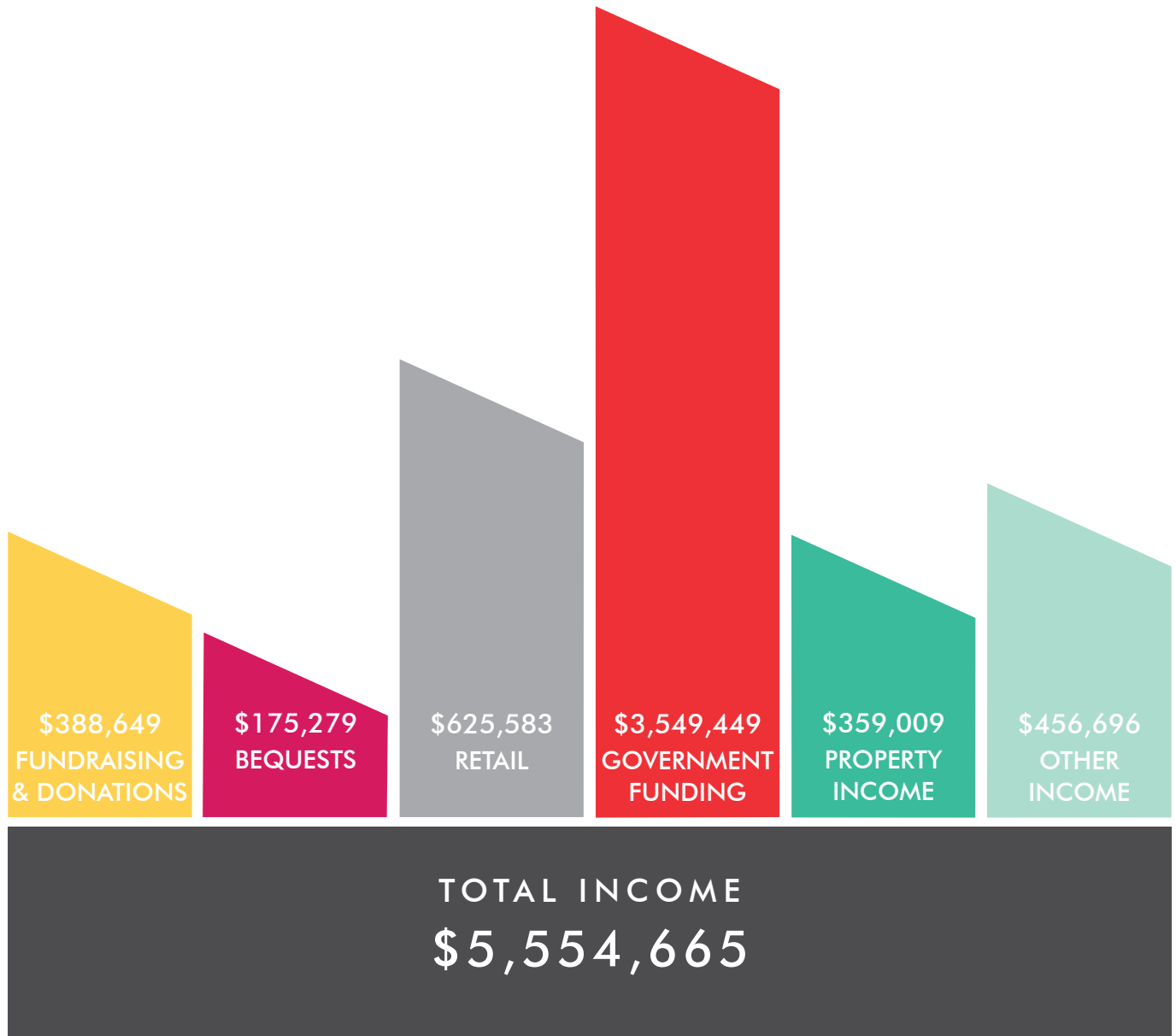
Following a process that involved Mission staff, volunteers, Board members and stakeholders our new 5 year Strategic Plan has been completed.

SUMMARY OF THE YEAR



SUMMARY OF THE YEAR





INTEGRATED FAMILY SUPPORT SERVICES

Hobart City Mission is an Alliance partner with Baptcare and Mission Australia in the Integrated Family Support Service (IFSS) program. IFSS is an outreach family support service for eligible families with children 0 – 18 yrs of age referred from the Gateway.

Hobart City Mission IFSS workers provide vulnerable children, young people and their families with a tailored approach to meeting individual and family needs. IFSS workers can provide a holistic range of case management services for children, young people and families.



Anna* is a single mum to 2 boys aged 9 and 11 years both of whom have ADHD. Anna herself has Fibromyalgia and Rheumatoid Arthritis, both debilitating conditions that mean that Anna is often suffering from such severe pain she is unable to get out of bed. Anna says “the boys were out of control, the house and garden were a mess and I had lost 35kg from the stress of the situation”.

It hadn’t always been like this for Anna and her boys. Before the Fibromyalgia and Rheumatoid Arthritis, Anna had worked full time and was a foster carer to over 37 children. When she felt that things were getting out of control Anna reached out for help – Hobart City Mission IFSS worker, Erin says that when she first met Anna she was introverted and struggled to engage with her boys and enjoy basic family interactions. Erin supported Anna to develop the skills she needed to get her life back on track. Erin’s approach was very much one of supporting Anna to help herself – not doing it for her. Anna says “Erin didn’t actually do much but was a fantastic support and always on the end of the phone when I needed her. She was also really helpful in advocating for my boys and I at their school and helping to build a better relationship with the school”. Erin completely agrees “the best thing about Anna is that she did it all herself – she really turned her life around, I just supported her when she needed it”.

Although she still struggles with chronic pain Anna tells us that her boys are relatively settled and doing much better at school. Anna has accessed the services she needs to help keep her house and garden tidy and she has rekindled an old relationship and is looking forward to getting married later this year.

*Name changed to protect identity



SMALL STEPS

Small Steps provides safe, secure accommodation with around the clock support for young women aged less than 25 years with infants. As well as accommodation, the young women are provided with onsite education, an understanding of child development and the practical application of parenting skills to successfully and independently transition into the community with improved levels of self-confidence and employability. The philosophy of the program is not to have constraints but it caters to the individual needs identified for each resident in their personalised plan. As the operational costs of the program are not funded by any one funding body there are no restrictions imposed regarding type of service provision. This enables the program to stay true to purpose and provide the support and services required by each individual resident. Small Steps was fortunate in receiving a Government grant to contribute to the purchase and redevelopment of the property but does not receive any ongoing Government funding, instead relying on the generous support of the Southern Tasmanian community.



Jo and her daughter, Lilly* came to us over a year ago. Jo and Lilly had moved from NSW as Jo had experienced family violence by Lilly's dad. When Jo came to us, she was very anxious and depressed. Lilly had already been taken from her care and been in foster care for 6 months. Lilly was back living with Jo but Jo wasn't coping well with managing her own emotions and managing Lilly's challenging behaviours. We were able to help Jo become stronger and support her to see people who made her stronger so she could care for Lilly the way she wanted to. Jo enrolled in University this year and came in the top of her class for both of the subjects she is studying. Jo and Lilly are doing really well and have moved in to a place of their own.*

**Name changed to protect identity*

EMERGENCY ASSISTANCE

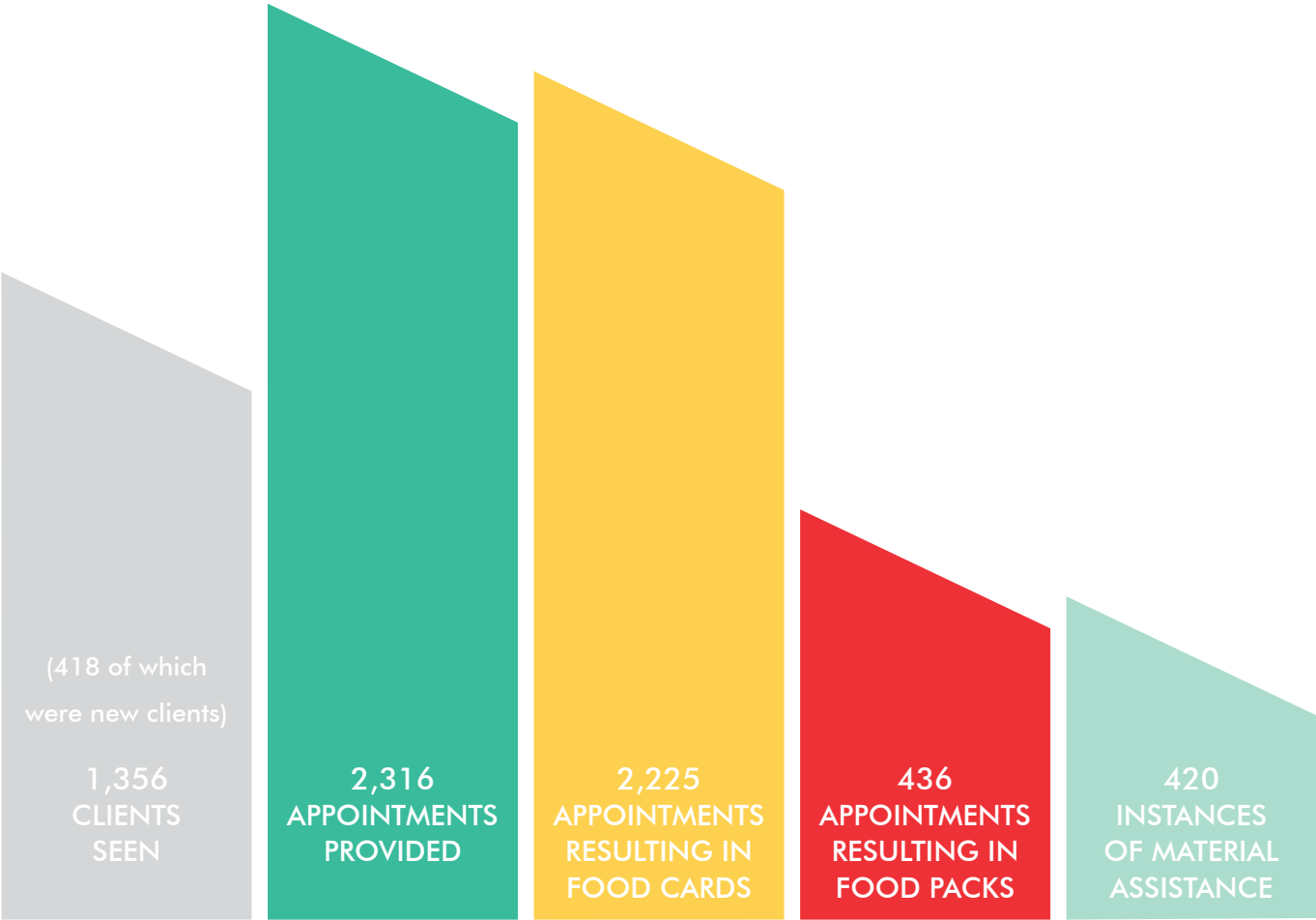
Since 1852 Hobart City Mission has assisted the people of Southern Tasmania in addressing immediate basic needs in times of crisis through our Emergency Relief program. The service assists those in crisis and need by providing practical, financial and or material aid. Hobart City Mission considers Emergency Relief as a core program for families/singles to assist in overcoming short term crisis situations. Assistance can range from, but is not limited to, food packs, vouchers, clothes, household items and assistance with utilities. It has been very exciting this year to add cooked cafe meals and frozen take home meals from Permission to Eat to the list of forms of assistance.

The last financial year has been a turbulent period for our Emergency Relief program due to changes in funding arrangements. The Department of Social Services (DSS) advised all existing services that they had to reapply for funding in competition with other existing Emergency Relief providers under a different model of ER as outlined by DSS. This change has included a requirement to collect different statistics to previous contracts and the funding has changed from being allocated based on service site to being allocated for much larger areas of southern Tasmania. Fortunately Hobart City Mission's model of Emergency Relief with paid staff providing assessments through appointments was a good match to the new requirements unlike many other services and HCM has been able to maintain the largest footprint in the greater Hobart area.



"I cannot express how instrumental the depth of care and support the Mission has provided during the hard times has been"

Brian Morris - Emergency Assistance client



2014 - 2015

EMERGENCY ASSISTANCE

HOUSING CONNECT

Housing Connect is an initiative to help with public and community housing, private rental assistance and emergency accommodation. Housing Connect assists Tasmanians in need to develop and secure long term housing solutions.

Housing Connect is made up of five Tasmanian community organisations with Colony 47 being the lead agency in Southern Tasmania:

- Anglicare Tasmania
- Centacare
- Colony 47
- Hobart City Mission
- Salvation Army (Tasmania)

Hobart City Mission operates in the support section of Housing Connect and receives referrals directly from the Front Door (entry point for Housing Connect). Clients work with our qualified Community Services workers to develop an individual case plan to address their immediate and long term support.



Kate and her 1 year old daughter have been experiencing homelessness for 6 months before being referred to Hobart City Mission through the Housing Connect for support with housing.*

Kate stated that she has been couch surfing for a while, was unable to specify how long, and has nowhere she can stay any more. She went on to say that she was living with her boyfriend for a while but can not stay with him any more.

Kate has never had property that has been hers and that she and her daughter could call home.

After being referred to Hobart City Mission the Case Worker was able to support Kate with temporary accommodation at a Caravan Park, until a place in a shelter could be found.

From there Kate was able to complete her Housing Tas assessment and was offered a property through Housing Tas that her and her daughter could call their own.

Hobart City Mission have been able to support Kate to be able to move into the Housing Tas property and also support her through Emergency Assistance to be able to get food vouchers, furniture and linen.

Kate is grateful for the support she and her daughter have received from Hobart City Mission and would not be able to have somewhere to call home without that support.

**Name changed to protect identity*



PERSONAL & FAMILY COUNSELLING


Personal and Family Counselling is a free, professional counselling service provided by a trained counsellor for those in need. The Personal and Family Counselling program has been in place since 1998. This service operates 2 days a week and can either be accessed at one of our offices and/or home visits are available if and when required.

"I began my counselling sessions with David in August 2014 and have been seeing him on a regular basis since that time. During the time that I have been working with David I have been able to re-enter the work force, complete my PhD, buy a house, have my 17-year-old daughter come and live with me again and slowly re-connect and rebuild my life in more positive and optimistic ways.

Through the support of David and his sessions I have been able to re-shape, re-story and gain control over my life in authentic and meaningful ways. His experience in working with families and suggesting ways in which I can build my self esteem, negotiate loss and work on developing positive ways of shaping my relationships with others has been dynamic and life changing.

Artwork by Sarah
Jane Moore





I began therapy from a referral from one of the workers at the Moonah Centre. At that time I had recently moved from Sydney, was unemployed and on a sole parent pension and I was also homeless and needed to find accommodation for my six-year-old son and I. Not only was the service able to offer me practical assistance in furnishing my flat and helping me set up a home for us, the service also offered me the opportunity to participate in long-term therapy. Through this long-term therapy model with a trusted and experienced mentor I have been able to examine the causes of deep-seated anxieties, sadness's and trauma and replace them with a more positive life scaffold.

The opportunity to visit a skilled, experienced and reflective practitioner has enabled me to live differently and more positively and sensitively. David has assisted me manage the complex situations that emerged for me and I endorse the value of David's work and recommend him as an ethical, thoughtful and sensitive person. David's paramount skill in counselling is his ability to listen, his knowledge of the therapeutic process and his experience in re-storying or working with new models of living and fresh ways to vision lives. He changes lived through changing thinking and it is this gift that I have received and am continuing to receive.

Many thanks for your ongoing support of my recovery and healing and ensuring that I step into my life anew and fill it with passion, purpose and good planning."

Sarah Jane Moore, Personal and Family Counselling Client

DISABILITY SERVICES

Hobart City Mission has been a provider of Disability Services for 25 years, over which time we have seen many positive outcomes for our Disability Services clients.

We offer a range of programs including Supported Accommodation, Individual Support Programs and Community Access and are also an accredited provider of National Disability Insurance Services (NDIS). Over the last twelve months, through provision of NDIS services, Hobart City Mission has seen the implementation of case management for our Disability Services clients. Case management assists individuals navigate through day to day services and daily living skills.

Supported Accommodation is a community integration program providing supported accommodation for residents with physical and intellectual disabilities. A fundamental principle of our Supported Accommodation program is the involvement of the resident's family in the planning for and support of each resident. Incorporated into this program is our Community Access program.



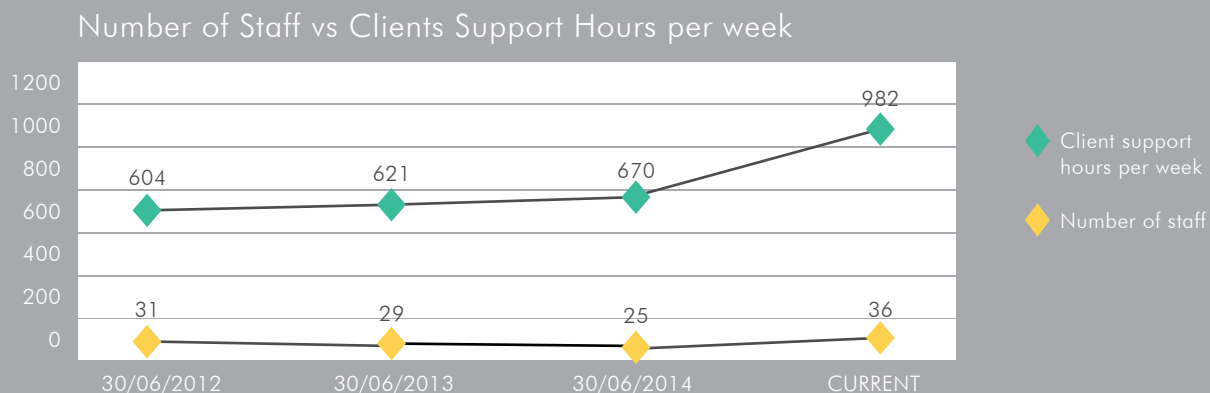
Group Home residents Geoff, Johnny & Len with house cat Ginger Mick.

Hobart City Mission operates four Supported Accommodation homes, three of which are purpose built, and two of those are owned by the Mission.

Hobart City Mission is committed to providing a home environment for our Supported Accommodation residents who are very much part of the 'Mission Family'.

Individual Support Programs provide assistance with, but not limited to, coordination and transition planning, personal care and support to complete everyday tasks, support to participate in a leisure activity or pre-vocational courses, community access (day support) and/or, other services or goods required by a person to meet disability related need.

Disability has been a major growth area in support programs for Hobart City Mission, with the anticipation that this will continue to grow in the future.



MOUNTAIN VIEW

The Mountain View program provides accommodation for men aged 55 and older who are either homeless or who are vulnerable to becoming homeless. A support worker visits the site twice weekly to liaise with the residents and check on their wellbeing. This worker can and does assist them in various matters and links them with services. They also have the option of calling the program coordinator for assistance at other times of the week.

HOLIDAY PROGRAM & CAMPS

Since 2004, Hobart City Mission has run dozens of camps, holiday programs and interstate trips for children who are experiencing disadvantage or hardship. The camps this year have been funded through the generous support of the Sunshine Association of Tasmania and individual donors. Our major camp for the year was held at Orana Girl Guide Campsite at Roches Beach. We had 13 campers ranging from 11-15 years of age who enjoyed a chance to visit the beach, make new friends and learn new crafts such as movie making, cooking - even navigating in the dark! The camps always encourage children to live healthy and active lifestyles, underpinned by Christian values of love, acceptance and respect for others, and a better understanding of history and the environment.



Residents Lanzel, John,
Andrew (Support Worker),
Kevin, Nigel with Buffy &
Bundy the Mountain
View Dogs



Lily-Anne camping at Orana

SCHOOL CHAPLAINCY

Hobart City Mission's School Chaplaincy program has triumphed over considerable challenges over the last 12 months. The change from Federal funding to State School based funding along with completely new contractual arrangements have significantly changed the context of the service. Whilst this time has been difficult, Hobart City Mission was successful in gaining accreditation as a Chaplaincy provider and now is one of only 3 such providers across Tasmania. As a result of this Hobart City Mission Chaplaincy has been approached by a number of new schools and emerged in a significantly stronger position than previously with a significant increase in the number of school chaplaincies. We have been welcomed into Campania District High School, Kingston Primary School, Goodwood Primary School, Moonah Primary School and Rosetta Primary School. As well as those schools we were also able to maintain our strong Chaplaincy presence at Oatlands District High School. The only exception to this otherwise positive year was the loss of our Chaplaincy at Claremont College as a result of the loss of funding for the chaplaincy position, by the school.



*Chaplain Luke Campton with
Rosetta Primary student George*

We have been very fortunate to secure the services of 5 wonderful new Chaplains. The chaplains provide pastoral care to the students and are an important part of the Student Services teams in the respective schools. Students approach our chaplains to receive a listening and respectful ear, emotional support and helpful advice about appropriate referral services to help in their situation. The school communities are very supportive of the chaplaincies, and our Chaplains enjoy being active in local community events. Sometimes Chaplains have been able to provide more specialised activities for students, examples being school gardens at Kingston and human powered machines at Campania. It has been wonderful to hear principals express their appreciation for the supports our Chaplains have been able to provide their school communities.

PRISON CHAPLAINCY

Hobart City Mission has been visiting prisons since convict times, and we are still there! It has been an exciting year for us in the prisons. Hobart City Mission received a \$10,000 grant from the Allport Bequest and a private donor gave a large donation towards the work of the Mission in the Prisons. This expanded our service to the Tasmania Prison Service which has helped considerably in our ability to follow up requests for family support and reintegration support. The Hobart City Mission Prison Chaplain continued the weekly visits to the Hobart Reception Prison providing support to the inmates as they are first introduced to prison, are awaiting trial or are transferring. Prisoners and their families value the support Hobart City Mission provides with regular comments of thanks. Surprise is often expressed that there exists a service willing to provide emotional and spiritual support through prayer and conversation alongside a range of options that the City Mission can offer to the inmate and their families to address both their immediate physical needs as well as supporting them on release.

RETAIL

The Retail arm of Hobart City Mission has 11 stores spread across Southern Tasmania that are operated by our volunteers selling quality, second-hand items such as clothing, furniture, household items, books and bric-a-brac at affordable prices. The operation includes a Sorting Warehouse located behind St Mary's Anglican Church, Springfield Ave Moonah, where donations are processed and dispersed between Retail op-shops for sale. Also supporting the Retail arm is our Transport section that provides a collection service for donated goods as well as transporting stock between the Sorting Room and the stores.

The purpose of our Retail arm is threefold:

1. to generate funds to support the various programs and services operated by the Mission;
2. to assist those in need with household goods and clothing; and
3. as a form of outreach into the community.

Our Retail team is made up of 5 paid staff and 141 volunteers – none of this would be possible without Retail working as a team, and the wonderful support of our volunteers who give their time selflessly.



Rodney, Katherine, Anne and Bill from our Sorting Room



*Volunteers John & Carol wrapping gifts
at Christmas Assistance Distribution*

VOLUNTEERS

Volunteer recognition is an important part of our program and we can't thank our volunteers enough for their hard work, commitment & support. Hobart City Mission took the opportunity to host a "thank you" morning tea at our Permission to Eat Café as part of the National Volunteers week, and catered a Christmas Dinner where all volunteers were presented with a Certificate of Appreciation and some volunteers receiving Special Achievement Awards on the night. Hobart City Mission volunteers were also recognised for their contribution to local communities at the Hobart and Glenorchy City Council Volunteer Recognition events in May this year.

We continue to build strong relationships with schools and corporate organisations, with Vodafone, Aurora Energy, Deloitte and Friends School providing volunteers for many of our events

through out the year. Some of the events that were well supported are the Bunning's Community BBQ, OPSM Art Exhibition, Christmas Assistance Program, Retail Sale Day and more recently the Festival of Voices and Fine Foods Award.

Hobart City Mission currently has a team of 141 dedicated volunteers who are engaged across many areas of the Mission, with the youngest being 20 years of age and the oldest being 85 years of age. We continue to receive 25 new enquiries on average per month from people looking to volunteer with the Mission, and are looking to collaborate with another service to provide opportunities for people as part of the new Work for the Dole Scheme.

Hobart City Mission was invited to participate in two national review committees in the past 12 months; as a key stakeholder in a national review of the definition of volunteering and as a Committee Member on the project reference group reviewing the National Standards of Volunteering. This was timely as our Volunteer Management Program recently achieved an Exceeds Expectations rating in our Quality Assurance re-accreditation, and we look forward to embedding the new best practice management procedures and accreditation system for the standards into our ways of working.

The future of Hobart City Mission is exciting and we could not achieve much of what we do without our amazing volunteer workforce – so thank you!

Sheralyn Jackson
VOLUNTEER COORDINATOR

*Definition of Volunteering:
Time willingly given
for the common good
without financial gain*

FUNDRAISING

The Mission's Fundraising program exists to fuel one of the unique things about Hobart City Mission – creating 'out of the box' solutions that are often considered too hard by others. Being able to access funds that aren't governed by a funding agreement is vital for our 'on the ground' staff to truly put the client at the centre of practice and provide the solutions that will work for each individual.

Our fundraising also funds programs not supported by the Government, including Small Steps, Prison Chaplaincy and the provision of qualified staff in Emergency Relief.

In the last twelve months we have increased our community presence by expanding our calendar of events and by partnering with like minded organisations. Some of the highlights of the year were:

- The Great Southern Pram Push
- Being chosen as the charity partner for Festival of Voices
- Our annual Art Exhibition in partnership with the great team at OPSM



*One of the more creative entries
in the Great Southern Pram Push*

GOVERNANCE & BOARD

GOVERNANCE PROCESSES

The Chief Executive Officer and Senior Management Team monitor quality assurance, risk management, key performance indicators, business planning and detailed budgets within the City Mission to ensure we meet the purposes and core values of the Mission. These are reported to the Board on a regular basis to enable them to continually monitor the organisation's performance.

It is the duty of the Hobart City Mission Board to administer and manage the affairs of the City Mission in accordance with the rules of its Constitution and any relevant laws of the State and Commonwealth.

The Constitution of Hobart City Mission Inc. requires that financial statistics are audited and maintained by registered company auditors. Wise Lord and Ferguson are the appointed auditors for Hobart City Mission Inc. and have undertaken the audit of the financial statements of the City Mission this year, being their third year of appointment.

OUR FUTURE

The last twelve months has seen some significant achievements in terms of the future of Hobart City Mission. The most notable of these are the development of a new, five year Strategic Plan and our reaccreditation with the Quality Improvement Council of Australia.

Quality Assurance

In February 2015, Hobart City Mission met the Quality Improvement Council's (QIC) re-accreditation requirements and has been awarded accreditation for the next three years. QIC accreditation distinguishes our organisation as one that is committed to continuous quality improvement, and we have been recognised for our strong systems, strategic partnering and quality service delivery within the community.

A stand out for the assessment period was being rated as **exceeded** for our Volunteer Management Program; a rating that is not easily achieved but recognises the best practice approach taken with our volunteer workforce.

Highlights of our assessment are that our governance structure, reporting mechanisms and methods, financial management systems and risk strategies were of a high standard; that client rights were upheld and promoted across the organisation; and participants are encouraged to be active and self-determining in their case management.

Hobart City Mission was commended for its partnership development as an important aspect of maintaining a strong, healthy and sustainable organisation, and that our partnerships frequently translate into improved access to resources and services for service users.

We will continue our commitment to integrating quality service delivery across the organisation and within each of our programs.

Strategic Plan

In November 2014, guided by the expertise of Gil Sawford we embarked on our strategic planning process. This process not only involved the Mission's Board, but also staff, volunteers and stakeholders. We all came together over a number of days to work out where we wanted the Mission to be in 2020 and how we would get there. It was an inspirational sight to have such a wide variety of people all working passionately towards the same goal.

A key part of this process was the development of a new Vision, Mission and values.

Our Vision: Creating compassionate, resilient and connected local communities

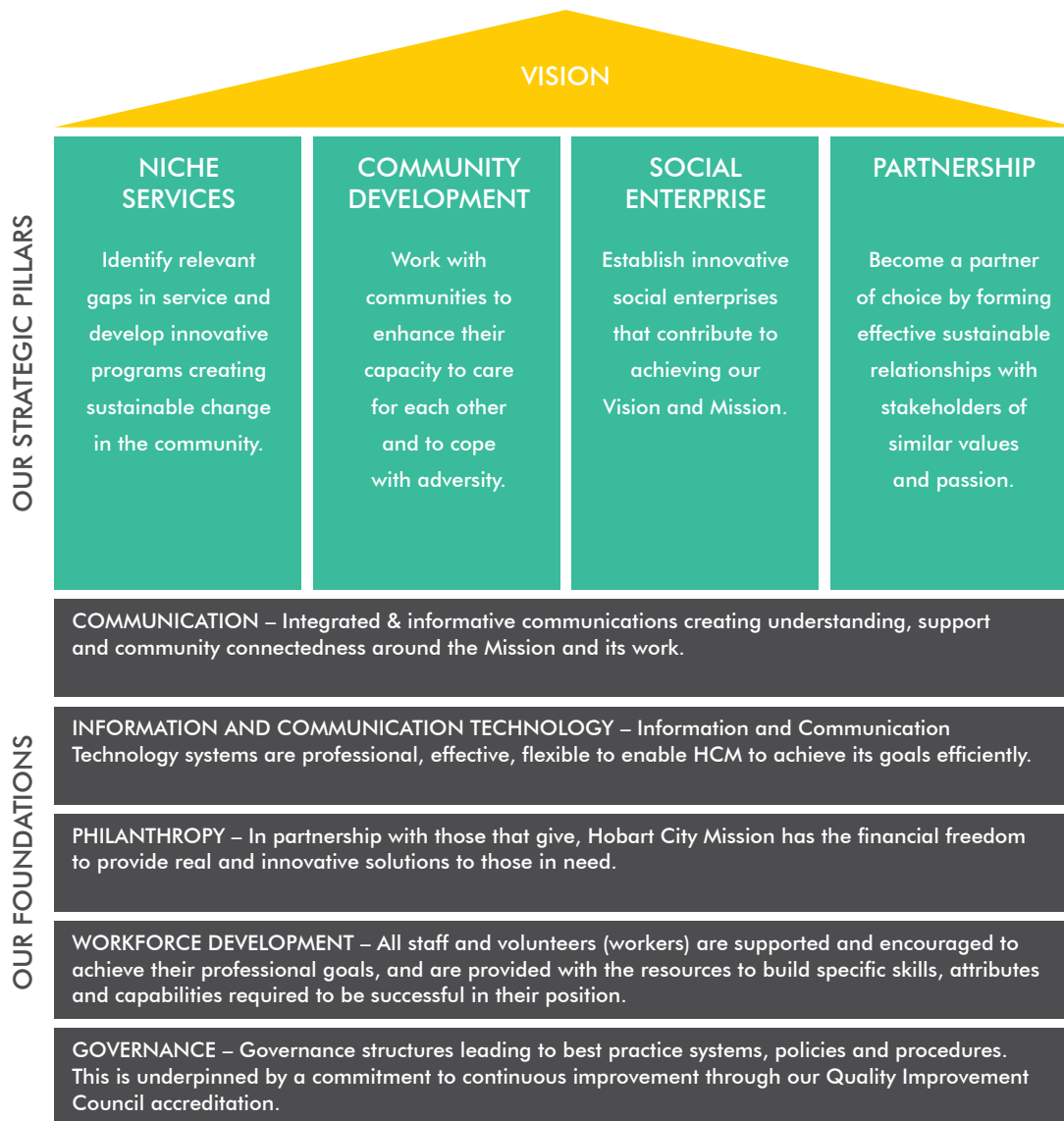
Our Mission: Guided by Christian values, Hobart City Mission brings together people who give and people in need, through the provision of client focused, holistic and innovative services.

Our Values:

- Honesty – We are honest, ethical and transparent, and this will build trust, with clients, staff and supporters.
- Respect – We respect you so you will respect yourself.
- Teamwork – We work together, as a professional team to accomplish the outcomes that we strive to achieve.
- Innovative – We seek to find solutions where none seem to exist, to assist those in need.
- Passion – We are inspired to assist those in need regardless of circumstance and stature.

In order to achieve our Vision nine key strategic goals were identified.

1. **Niche Services** – “Identify relevant gaps in service and develop innovative programs creating sustainable change in the community.”
2. **Community Development** – “Work with communities to enhance their capacity to care for each other and to cope with adversity.”
3. **Social Enterprise** – “Establish innovative social enterprises that contribute to achieving our Vision and Mission.”
4. **Partnerships** – “Become a partner of choice by forming effective sustainable relationships with stakeholders of similar values and passion.”
5. **Communications** – “Integrated and informed communications creating understanding, support and community connectedness around the Mission and its work”
6. **Information Communication Technology (ICT)** – “ICT systems are professional, effective and flexible to enable Hobart City Mission to achieve its goals efficiently”
7. **Philanthropy** – “In partnership with those that give, Hobart City Mission has the financial freedom to provide real and innovative solutions to those in need.”
8. **Workforce Development** – “All staff and volunteers (workers) are supported and encouraged to achieve their professional goals, and are provided with the resources to build specific skills, attributes and capabilities required to be successful in their positions.”
9. **Governance** – “Governance structures that lead to best practice systems, policies and procedures. This is underpinned by a commitment to continuous improvement through Quality Improvement Council accreditation.”



OUR BOARD

**BARRY NEILSEN - PRESIDENT****B.Eng., Fellow of Institution of Engineers Australia**

Barry is a Principal of Pitt & Sherry, with over 30 years of experience in engineering and building projects. Barry has worked in all sectors of the industry, including construction, local government and as a consultant.

He is currently a member of the Australian Building Codes Board and Chair of the External Advisory Committee for the University of Tasmania's Engineering School.

Barry was appointed to the Hobart City Mission Board in 1998 as an ordinary Board Member. In 2006 he was appointed to the position of Vice President, until his appointment as President in October 2011.



ROB FIDDYMENT - VICE PRESIDENT

Rob is Creative Director of Crease Creative Services (marketing and advertising company). He has worked in the Advertising industry for over 20 years.

Rob is a keen competitive archer (ranked 285 in the world in August 2014). He is also Vice President (Marketing) of Hobart Archers - the hosts of the Australian Open.

He joined the City Mission Board in 2011 and was appointed Vice President in 2013. He is also Chair of the Governance, Risk and Audit Committee.

**ROBIN ERREY****B.A. (Hons), B.SOCAdmin**

Having retired from full time employment in 2008 from the Welfare and Community sector in both State and Commonwealth public sectors, Robin retains an active interest in social justice issues.

Robin holds voluntary positions with a number of not-for-profit organisations, and has an active church commitment.

Robin joined the Hobart City Mission Board in 1972. During her time on the Board she has filled the roles of Chairperson and Secretary. She is currently a member of the Governance, Risk and Audit Committee. Robin continues to see the Hobart City Mission's outreach service as dynamic, as it seeks to make a difference in people's lives.

PERMISSION TO EAT

In early 2015 we opened our café – Permission to Eat. The café is a social enterprise that will provide employment and training opportunities for those struggling to find work. We are incredibly fortunate to have Christina Sharpe (formally of Aubergine Café) managing the café and Simon Davies (fresh from running the Home Hill kitchen) as our chef.

The Mission is passionate about building community capacity to support those in our community who need it most. Aside from providing opportunities for the unemployed, the café also provides opportunities for customers to support our community by providing them with a hot meal. We've called this Permission to Give and it works like this... customers can 'buy a token' to purchase a coffee, snack, treat or meal at cost price for someone in our community who needs a helping hand, and the Mission will pass it on to those that walk through our door everyday in need of food and shelter. We are excited to be able to report that at the time of writing over 130 meals have been given out to those in our community that really need them.

In addition to operating as a café Permission to Eat also caters. Christina and Simon have an enormous amount of experience in this area, including Simon overseeing 30 kitchens at the Sydney Olympics! We are hoping that the Hobart Community will support us in this initiative and think of the café for their catering events – Christina and Simon can even come and cater in your home.

The café is located at 48 Barrack St (right next door to the Mission) and is open from 8am to 4pm Monday to Friday (watch this space for other special events to come).

You can call them on 03 6234 1840





DAMIAN EGAN

BEC-LL.B

Damian has been a partner of Murdoch Clarke since 1986, specialising in commercial law. He is a fellow of the Australian Institute of Company Directors, a fellow of the Taxation Institute of Australia, past Chair of the Retirement Benefits Fund, member of the Corporations and Markets Advisory Committee (Legal) and director of a number of proprietary business corporations.

Damian joined the City Mission Board in 2008. He is a member of the Finance, Investment and Property Management Committee and a Director of HCM Property Management Trust Pty Ltd.

**JOHN MINCHIN****B.Eng., MBA**

John is a professional engineer with over 36 years of engineering and management experience. He specialises in risk and compliance management, business continuity planning, business support services and strategic planning. In 2011 he retired as a Business Risk and Compliance Manager from Hydro Tasmania and subsequently volunteered to help the City Mission to develop and implement a risk management system.

John has been a Board Member since 2012 and serves on the Governance Risk and Audit Committee. He is on the Executive of the Tasmanian Association of State Superannuants, and on the Tasmania Sub-division Committee of the Professionals Australia (Engineers Division).



RIP SHIELD

Rip has 20 years' experience in the public and community sectors specialising in accounting and finance, including the roles of Assessor Supervisor at Australian Taxation Office, Revenue EDP project manager, Financial Accounting Manager and Internal Auditor at Telecom Australia.

Rip has held voluntary positions with a number of not-for-profit organisations including Treasurer of the Tasmanian Sunshine Association and the southern committee, Sunshine Association of Tasmania, and Treasurer of Early Support for Parents Inc.

Rip lives in Howrah and is a current member of the French Car Club of Tasmania.

Rip joined the Board in 2010 and serves on the Finance, Investment and Property Management Committee.

**GIL SAWFORD****MBA**

Gil is a consultant, HR advisor, and facilitator at Wise Lord & Ferguson who works with communities, organisations, teams and individuals to ensure the connection and achievement of objectives at all levels.

Gil holds a Master of Business Administration degree and combines 18 years of management and leadership experience in the public, tertiary education and community sectors with 20 years as a consultant. Gil's community activities include former Chairman of Plane Tree Studio, Community Youth Support Scheme and Glenorchy Skillshare.

Gil Sawford was appointed to the Hobart City Mission Board as an Ordinary Board Member in September 2010 and served as Vice President of the Hobart City Mission Board from 2012 to 2013.



BERNADETTE ULBRICH-HOOPER

LLB. Grad. Cert. in Legal Prac; B. App. Sc. Grad. Cert. of Education (TESOL)

Bernadette is a Member Relations Executive with the Australian Institute of Company Directors.

Bernadette is a qualified Barrister and Solicitor having completed a Bachelor of Laws Degree and a Graduate Certificate in Legal Practice from the University of Tasmania.

Bernadette is also a qualified winemaker, holding a Bachelor of Applied Science Degree (Winemaking) from Charles Sturt University.

Additionally, Bernadette successfully completed the Company Directors Course in 2013 and the update in 2015.

Bernadette is also a board member of Workskills Tasmania, a Job Services provider for the Australian Federal Government.

Bernadette joined the Hobart City Mission Board in August, 2015 and serves on the Finance, Investment and Property Management Committee.



DR GABBY BROWN
BBiotech (Hons), PhD

Gabby has worked in a variety of areas including research, education and community outreach. After completing a degree at the University of Tasmania, Gabby undertook a PhD in health science focussing on cancer research and the Facial Tumour disease affecting the Tasmanian Devil.

Following her PhD Gabby began working as an Education Officer for the Tasmanian Government's Cancer Screening and Control Service. In this role she has worked within a wide range of communities across Tasmania. Gabby is currently working as a Project Officer for this organisation and volunteers as a Scout Leader in her local community.

Gabby joined the Hobart City Mission Board in August 2015.



REBECCA KARDOS

Rebecca is the CEO/Managing Director of Aurora Energy. Prior to joining Aurora Energy, Rebecca held a number of senior positions within the utilities sector in Australia and New Zealand. Rebecca is currently a member of the Committee of Management for NILS Tasmania and previously a Non Executive Director for the Top End Association for Mental Health in the Northern Territory.

Rebecca holds a Masters of Business Administration and a Bachelor of Computer Science, and is a member of the Australian Institute of Company Directors.

Rebecca was appointed to the Hobart City Mission Board in August 2015.

BOARD ATTENDANCE

BOARD / COMMITTEE	ORDINARY & SPECIAL BOARD MEETINGS	GOVERNANCE, RISK & AUDIT	FINANCE, INVESTMENT & PROPERTY MANAGEMENT
Total Meetings Held During 2014/15	6	2	2
B. Neilsen	6	N/A	2
R. Fiddymment	5	2	N/A
J. Wiggins **	5	N/A	2
A. Hough *	5	0	N/A
R. Errey	6	2	N/A
D. Egan	5	N/A	2
G. Sawford	6	1	N/A
R. Shield	6	N/A	2
J. Minchin	6	2	N/A
G. Brown ***	-	-	N/A
R. Kardos ***	-	N/A	-
B. Ulbrich-Hooper ***	-	N/A	-
J. Stubley (CEO)	6	2	2

* Denotes resignation of member during the 2014/15 period.

** Denotes resignation of member during the 2015/16 period.

*** Denotes new member during the 2015/16 period.

CEO & SENIOR MANAGEMENT TEAM



John Stubley
CEO

JOHN STUBLEY

John first came to the Mission in November 2013 following on from the role of Business Manager, Chief Financial Officer and Acting Chief Executive Officer of the community sector organisation, Optia Inc. John is well equipped for the CEO's position with substantial experience in a variety of public accountant and community sector director and management positions.

John learned a lot in a diversified accounting firm in a "business services" accounting role, rising to Partner level over 22 years. However, John found his roles as Treasurer and Chairman of Optia together with roles with other not-for-profit organisations, both interesting and satisfying, and came to the realisation that his skills and passion were more in line with hands-on business management, strategic thinking and helping others, than pure accounting.

Driven by the desire to assist those in need by making his capabilities, skills and experience available to achieve the maximum benefit, John believes very strongly in teamwork, and the power of the team. He is motivated to assist and mentor staff to reach their full potential. John

accepts he does not have all of the answers, but by working as a team, the best outcomes will be achieved.

John enjoys using these skills to help Hobart City Mission grow, prosper and excel through the provision of high quality services, that will make staff proud to be associated with the City Mission, and give clients, supporters and stakeholders the confidence that they are being supported and represented by a professional organisation as good as, or better than, any other.

John also has over 20 years of experience on a diverse range of not-for-profit boards including Salvation Army Citizens' Advisory Committee, Tascare Society for Children, Association for Children with Disability, Optia Incorporated, Motor Yacht Club of Tasmania, TADPAC Print Inc., and Shelter Tasmania.

John is a Chartered Accountant and a graduate member of the Australian Institute of Company Directors.



Annette Clark,
Disability, Family
and Community
Support Services
DFaCSS) Manager

ANNETTE CLARK

Annette joined Hobart City Mission in 2009 as Coordinator, IFSS. Since 2010 Annette has been the Manager of Disability, Family & Community Support Services with responsibility for 3 coordinators and 52 highly skilled and professional staff in our service delivery area. Annette has tertiary qualifications in Social Work and is also a member of the Australian Institute of Company Directors.

In addition to her Manager position Annette is also Acting CEO in John's absence.

**MICHELLE FOLDER**

Michelle joined the City Mission in June 2011 having worked in the Child Protection system for many years. Michelle has an honors degree in psychology and is a member of the Fundraising Institute of Australia and past member of the Australian Institute of Company Directors.

Michelle also served as President and Vice President on the board of the Cottage school for 7 years where she was instrumental in leading the strategic planning process.

Michelle Folder,
Business
Development
Manager



MANDY HOGAN

Mandy joined Hobart City Mission in August 2014 having worked as a Human Resources professional for the past 15 years in the financial services and disability sector.

Mandy has tertiary qualifications in human resources and business management, and is a certified professional member of the Australian Human Resources Institute.

Mandy Hogan,
Human
Resources
Manager

Mandy has extensive experience designing and delivering training programs, including 3 years of sessional teaching for diploma students at TasTAFE, and has participated in national and state-wide workforce development project groups and committees within the disability sector since 2007.



Andrew Greenham,
Retail Manager

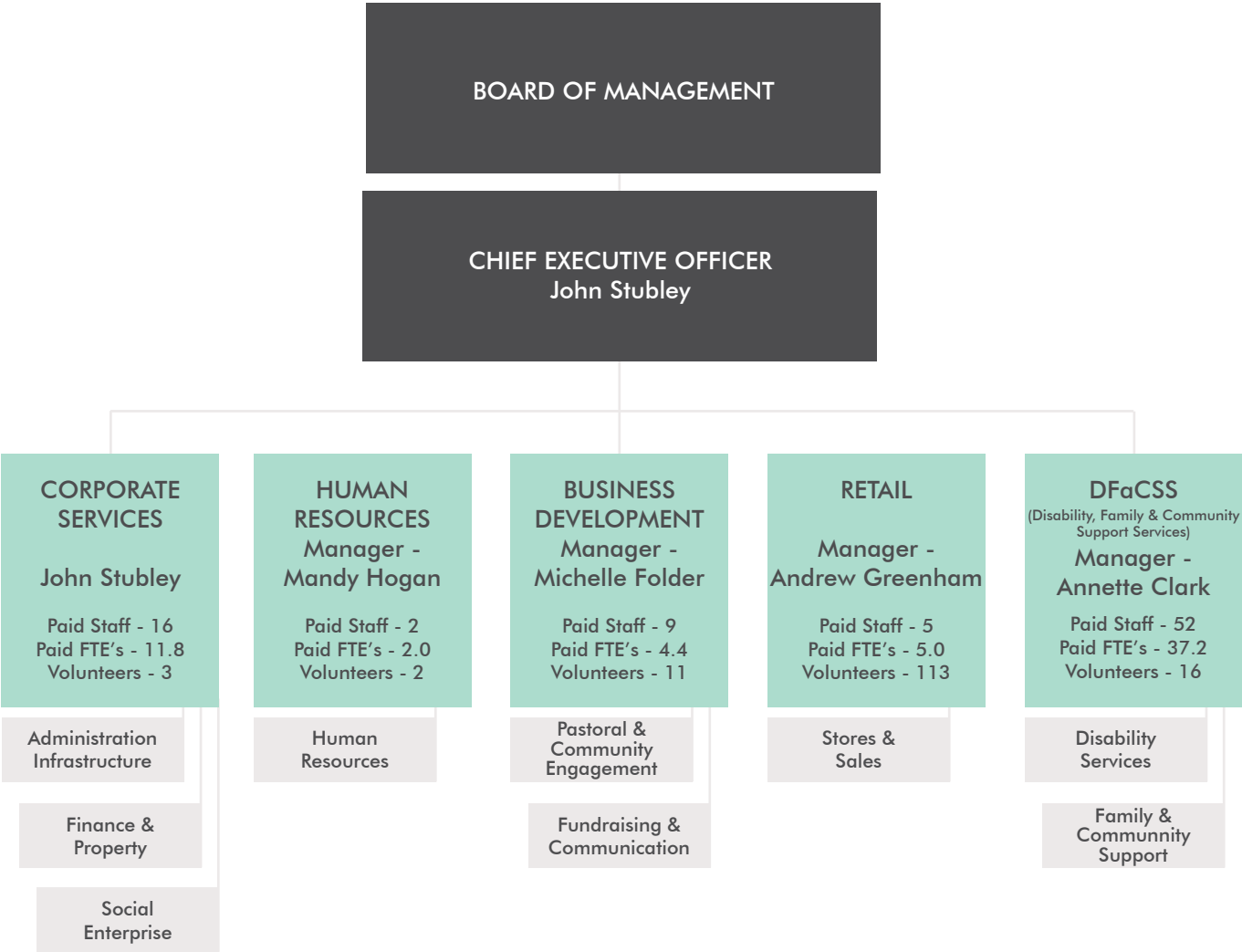
ANDREW GREENHAM

Andrew joined Hobart City Mission in 2008 having owned and managed two successful small businesses. Andrew has 29 years experience in the hospitality and retail sectors including the roles of Area Supervisor for the Gas and Fuel Corporation, Vic, and Department Manager of Myer, Bendigo.

Under Andrew's management the Retail arm of Hobart City Mission has grown to eleven stores currently in operation. Andrew and the Retail Team are passionate about the service that our Retail arm provides, both the provision of low cost, high quality goods and as an avenue for volunteers to give back to their community.

HCM ORGANISATIONAL CHART

Effective September 2015





*Lord Mayor Alderman Sue
Hickey and CEO John Stubley at
the Great Southern Pram Push*

HOBART CITY MISSION FINANCIALS

STATEMENT BY OFFICERS

In the opinion of the Hobart City Mission Inc. Board of Management, as the body corporate responsible for the administration of the Mission established, constituted and funded pursuant to the Associations Incorporation Act 1964:-

- The accompanying financial statements of the Mission are a special purpose financial report properly drawn up so as to present fairly the financial position of the Mission as at 30 June 2015 and the results of its operations for the year ending on that date in accordance with the Associations Incorporation Act 1964, Australian Accounting Standards, where applicable and other mandatory professional requirements.
- The Mission has been operating in accordance with the provisions of the Rules of Association and Constitution of the Mission as approved pursuant to the Associations Incorporation Act 1964.

Hobart City Mission is funded from a number of sources including government grants, subsidies, contributions, donations and investment income. Other sources of income include resident fees, client fees, fundraising appeals, trusts and bequests which are also vital to the work of the Mission. HCM supports various programs that receive government grants by way of extra contributions as well as self funding a number of important pilot programs.

Hobart City Mission appreciates the generous financial and in-kind support of government, philanthropic trusts, community groups, the corporate sector, churches and individuals which make it possible to run and support many services and programs.

The Board and Management of Hobart City Mission continue to ensure that long term investment strategies, planning and budgeting processes are in place to ensure the ongoing viability of the many services it provides which enable Hobart City Mission to meet its objectives. The Board and Management regularly review programs and services to ensure that people in need receive the best support possible. Hobart City Mission supporters can be confident that the resources available are properly and efficiently managed.



Barry Neilsen
PRESIDENT
5th October 2015



John Stubley
CEO AND PUBLIC OFFICER
5th October 2015

STATEMENT OF COMPREHENSIVE INCOME

Hobart City Mission Inc

Year Ended 30 June 2015

		Consolidated Group	
	Notes	2015	2014
		\$	\$
INCOME			
Fundraising & Donations		388,649	454,978
Grants	1(p)	3,549,449	3,185,294
NDIA Funding		293,782	186,011
Rent of Mission Properties & Transitional Housing		359,009	258,524
Retail Sales		625,583	554,791
Interest Income		29,223	18,032
Other		76,091	178,697
TOTAL INCOME		5,321,786	4,836,327
EXPENDITURE			
Fundraising Outlays		19,601	43,478
Motor Vehicle Costs		49,038	30,315
Property Costs		358,313	357,417
Rents - Retail Outlets, Transitional Housing & Springfield Avenue		387,322	303,439
Staffing Costs		3,945,573	3,355,623
Other - Operating & Welfare Costs		551,327	776,510
TOTAL EXPENDITURE		5,311,174	4,866,782
NET SURPLUS/(DEFICIT) FROM OPERATIONS		10,612	(30,455)

		Consolidated Group	
	Notes	2015	2014
		\$	\$
NON OPERATING INCOME			
Trust Fund Allocations		57,600	57,600
Bequests & Donations		175,279	383,126
TOTAL NON OPERATING INCOME		232,879	440,726
OTHER EXPENSES			
Loss on Revaluation		-	(314,954)
TOTAL OTHER EXPENSE		-	(314,954)
NET SURPLUS AFTER NON OPERATING ITEMS		243,491	95,317
OTHER COMPREHENSIVE INCOME			
		-	-
TOTAL COMPREHENSIVE INCOME FOR THE PERIOD		243,491	95,317
Accumulated Funds Brought Forward		1,421,418	1,326,101
Surplus		243,491	95,317
Accumulated Funds Carried Forward		1,664,909	1,421,418
Redevelopment Reserve		160,620	160,620
Revaluation Reserve Barrack & Goulburn St.	1(s),5	1,311,089	1,311,089
Revaluation Reserve Main Road Moonah	1(s),5	243,415	243,415
		3,380,033	3,136,542

STATEMENT OF FINANCIAL POSITION

Hobart City Mission Inc**As at 30 June 2015**

		Consolidated Group	
	Notes	2015	2014
		\$	\$
ASSETS			
CURRENT ASSETS			
Cash at Bank	2	227,619	423,347
Investments	3	365,270	270,131
Prepayments		7,510	8,980
Sundry Debtors		46,333	28,488
Total Current Assets		646,732	730,946
NON CURRENT ASSETS			
Investments	4	70,000	70,000
Property, Plant & Equipment	5	6,195,034	6,229,682
Deferred Borrowing Costs		2,318	3,092
Total Non Current Assets		6,267,352	6,302,774
TOTAL ASSETS		6,914,084	7,033,720

		Consolidated Group	
	Notes	2015	2014
		\$	\$
LIABILITIES			
CURRENT LIABILITIES			
Bank Overdraft		-	25
Employee Entitlements	7	359,567	265,663
Taxation Liability		36,631	23,058
Trust Funds	1(r), 9	172,445	219,580
Other Creditors and Accruals	6	188,425	587,287
Total Current Liabilities		757,068	1,095,613
NON CURRENT LIABILITIES			
Employee Entitlements	8	86,983	69,065
Murdoch Clarke Mortgage		1,625,000	1,625,000
Property Development Funding		1,065,000	1,107,500
Total Non Current Liabilities		2,776,983	2,801,565
TOTAL LIABILITIES		3,534,051	3,897,178
NET ASSETS		3,380,033	3,136,542
EQUITY		3,380,033	3,136,542

STATEMENT OF CASH FLOWS

Hobart City Mission Inc**As at 30 June 2015**

		Consolidated Group	
	Notes	2015	2014
		\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES			
CURRENT ASSETS			
Operating Grants Received		3,505,793	3,328,634
Receipts from Customers		1,715,271	1,468,429
Interest Received		38,793	30,641
Bequest & Donations		175,279	348,628
Payments to Suppliers and Employees		(5,383,938)	(4,849,665)
Finance Costs		(94,604)	(77,084)
Net Cash Inflow (Outflow) from Operating Activities	12(b)	(43,406)	249,583
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for Property, Plant & Equipment		(148,051)	(2,714,876)
Proceeds from Sale of Property, Plant & Equipment		89,998	-
Proceeds from Sale of Estate Shares		-	206,167
Net cash inflow (outflow) from investing activities		(58,053)	(2,508,709)

	Notes	Consolidated Group	
		2015	2014
CASH FLOWS FROM FINANCING ACTIVITIES		\$	\$
Proceeds from Borrowings		-	2,732,500
Net Cash Inflow (Outflow) from Financing Activities		-	2,732,500
Net (decrease) increase in cash and cash equivalents		(101,459)	473,374
Cash at the beginning of the financial year		678,281	204,907
Cash and Cash Equivalents at the End of Year	12(a)	576,822	678,281

NOTES TO THE FINANCIAL STATEMENTS

Hobart City Mission Inc

For The Year Ended 30 June 2015

1. SUMMARY OF ACCOUNTING POLICIES

a) Basis of Accounting

Hobart City Mission Inc. is a body corporate incorporated under the Associations Incorporation Act 1964. In the event of the City Mission being wound up, the liability of members is determined by its constitution. The financial statements, comprising a statement by the officers, Statement of Comprehensive Income, Statement of Financial Position, Statement of Changes in Equity, Statement of Cash Flows and notes to the statements are a special purpose financial report that has been prepared in accordance with the recognition and measurement elements of Australian Accounting Standards, except in the depreciation of buildings, and the requirements of the Associations Incorporations Act 1964. The Directors have decided that these Statements are appropriate to meet the needs of members and grant accountability to donor organisations. The accounting policies based on accrual accounting principles, have been consistently applied and, except where there is a change in accounting policy, are consistent with those of the previous year.

The financial report has been prepared in accordance with The Associations Incorporations Act 1964 and the following Accounting Standards and other mandatory professional reporting requirements:

AASB 101 Presentation of Financial Statements

AASB 107 Statement of Cash Flows

AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors

AASB 1031 Materiality

AASB 110 Events After Balance Sheet Date

AASB 1048 Interpretation of Standards

AASB 1054 Australian Additional Disclosures.

a) Principals of Consolidation

The consolidated financial statements incorporate the assets, liabilities and results of the entities controlled by Hobart City Mission Inc. at the end of the reporting period. A controlled entity over which Hobart City Mission Inc. has the power to govern the financial and operating policies so as to obtain benefits from its activities. Hobart City Mission Inc.'s consolidated group consists of:

- Hobart City Mission Inc.
- HCM Property Management Pty Ltd as Trustee for
 - Stoke Street Unit Trust
 - Haig Street No. 1 Unit Trust
 - Haig Street No. 2 Unit Trust

In preparing the consolidated financial statements, all intra group balances and transactions between entities in the consolidated group have been eliminated in full on consolidation.

c) Revenue Recognition

Revenues are recognised at fair value of the consideration received net of the amount of goods and services tax (GST). Grant and donation income is recognised when the entity obtains control over the funds, which is generally at time of receipt. If conditions are attached to the grant that must be satisfied before the Association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

d) Interest Revenue

This represents the total income earned on specific purpose and other funds available to maximise returns. Internally this interest is apportioned to various programs and trust funds and is recognised in relevant grant acquittal statements as income, where appropriate. It is included in the individual programs operating income when allocated.

e) Sale of Non-Current Assets

The net profits/losses of non-current asset sales are included in the Statement of Comprehensive Income at the date control of the asset passes to the buyer. The gain or loss on disposal is calculated as the difference between the carrying amount of the asset at the time of disposal and the net proceeds on disposal.

f) Income Tax

The Mission is exempt from Income tax.

g) Goods and Services Tax

Revenues, expenses and assets are recognised net of any amount of goods and services tax (GST). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from or payable to the Australian Taxation Office is included as a current asset or current liability in the Statement of Financial Position.

h) Cash

Cash is carried at the face value of the amount deposited.

i) Investments

Investments included equity securities of listed and unlisted entities. The company recognises and measures these investments at cost less accumulated impairment losses.

j) Payables

Liabilities are recognised for amounts to be paid in the future for goods or services received, whether or not billed to the organisation. Accounts payable are normally settled within 30 days. The carrying amount of accounts payable approximates net fair value.

k) Interest Bearing Liabilities

Loans are carried on the Statement of Financial Position at their principal amount.

l) Property, Plant & Equipment

All property, plant and equipment are initially measured at cost and are depreciated over their useful lives on a straight line basis. Depreciation commences from the time the asset is available for its intended use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

m) Asset Acquisition

All assets acquired, representing property, plant and equipment are initially recorded at their cost of acquisition. Mission premises have been revalued to reflect market value and the revaluation details are clearly shown in the notes and in the Statement of Changes in Equity.

n) Depreciation

The components of major assets, that have materially different useful lives, are effectively accounted for as separate assets, and are separately depreciated. All non-current assets have limited useful lives and are depreciated using the straight-line method over their estimated useful lives. Assets are depreciated from the date of acquisition or project completion. Depreciation rates and methods are reviewed annually for appropriateness. Plant and equipment purchases over \$1,000 are capitalised, assets with a value of \$1,000 or less are expensed.

The depreciation rates used for each class of asset are as follows:

	2015	2014
• Furniture & Equipment	7%-25%	7%-25%
• Computer Equipment	33%	33%
• Motor Vehicles	15%	15%
• Software Development	20%	20%

o) Leases

The Mission leases several properties from the Government and the private sector, to run different programs. The tenants are charged a rental where appropriate and the charges are reviewed periodically.

p) Government and Other Grants

The tables below summarise the distribution of grant funding received in 2013/14 and 2014/15. Note that this table shows the Chaplaincy Grant which runs on a Calendar year and not financial year – therefore Hobart City Mission carried forward 50% of funds into the new financial year.

	Consolidated Group	
	2015	2014
	\$	\$
TASMANIAN GOVERNMENT PROGRAM		
Community Integration Program (Group Homes)	1,950,679	1,850,047
Community Access Program (Group Homes)	133,164	76,085
IFSS Partnership	405,929	385,701
CSP - Personal & Family Counselling	95,063	95,585
Premier's Grant - Hobart & Glenorchy Welfare	25,000	25,000
Housing Connect	291,469	273,673
Prison Chaplaincy	16,000	-
ISP Program	248,989	56,378
DPAC - Emergency Relief Hobart & Glenorchy	-	63,834
Property Development – Loan to Grant conversion	42,500	42,500
	3,208,793	2,868,803
AUSTRALIAN GOVERNMENT PROGRAM		
DEEWR - Chaplaincy	40,000	62,341
Cmwlth - Emergency Relief Hobart & Glenorchy	300,656	250,802
ERO Remuneration Supplement	-	3,348
	340,656	316,491
TOTAL GRANT FUNDING RECOGNISED	3,549,449	3,185,294

	Consolidated Group	
	2015	2014
GRANTS CARRIED FORWARD AS A CURRENT LIABILITY PROGRAM	\$	\$
Housing Connect – Colony 47	10,137	-
ISP Worker Receivable	(4,456)	-
Perpetual – Small Steps	10,000	-
Chaplaincy Grant Receivable	(1,818)	20,000
CSP – Personal and Family Counselling	4,981	-
	<hr/> 18,844	<hr/> 20,000

q) Group Homes

The State Government has provided separate funds to run the Community Integration Program, which are disclosed separately in note 1(p). Some items of equipment originally purchased out of grant monies some years ago have been expensed as the equipment is considered to belong to residents (this has not occurred in recent years). Residents pay for rental to the State Government for the properties leased to them as their residence and for other outgoings required for their day to day living. Group home funding has completed its transition from Grant funding to unit price funding. In addition to this Hobart City Mission now receives day support funding to assist client wellbeing and quality of life.

r) Trust Funds

Where a bequest or donation has been given for specified purposes, or where the Board of Management specifies a purpose for funds received by The Mission, the amount required for expenditure in future periods is carried as a liability shown in the Statement of Financial Position as Trust Funds.

s) Valuation of Non-Current Assets**i) Barrack Street**

The carrying value of this property reflects an independent valuation obtained in July 2014.

ii) Lenah Valley Centre

In June 2012 redevelopment of Haig Street commenced, converting the Church into group homes and construction of a new residence. The two lots were valued by an independent valuer in June 2013 and it is this value that is reflected in the Statement of Financial Position. This property was gifted, by Hobart City Mission Inc. to HCM Property Management Pty Ltd. HCM Property Management Pty Ltd is part of the consolidated group.

iii) 11-13 Main Road, Moonah

The carrying value of this property reflects an independent valuation obtained in July 2014.

iv) Other Non-Current Assets

These consist of motor vehicles, furniture and equipment and computer equipment and are maintained at cost values less depreciation allowances which are made in accordance with accounting policy in note 1(m).

t) Employee Entitlements

i) Annual Leave

The provision for employees' entitlements to annual leave represents the amount the Mission has a present obligation to pay, resulting from employees' services up to balance date. The provision is a current liability and has been calculated on current wage and salary rates and in the 2015 financial year includes the provision for superannuation, workers' compensation insurance and leave loading obligations.

ii) Long Service Leave

A liability for long service leave exists for all employees who have completed five years of service. The current liability provision consists of entitlements at current wage and salary rates plus on-costs for superannuation and workers' compensation. On-costs have been included in the calculation of the provision from the 2015 financial year.

u) Comparatives

Where necessary, comparative information has been reclassified to achieve consistency in disclosure with current financial year amounts and other disclosures, unless otherwise stated.

NOTES TO THE FINANCIAL STATEMENTS

Hobart City Mission Inc**For The Year Ended 30 June 2015**

	Consolidated Group	
	2015	2014
	\$	\$
2. CASH AT BANK		
Bank Accounts	224,989	420,717
Cash Floats	2,630	2,630
Total Cash	227,619	423,347
3. INVESTMENTS (CURRENT)		
Investments	363,912	270,131
Total Investments (Current)	363,912	270,131
4. INVESTMENTS (NON-CURRENT)		
Investments	70,000	70,000
Total Investments (Non-Current)	70,000	70,000
5. PROPERTY PLANT & EQUIPMENT		
<i>Buildings</i>		
Barrack Street	325,168	318,911
Revaluation July 2014	1,311,089	1,311,089
	1,636,257	1,630,000
Haig Street (Revaluation – June 2013)	1,092,000	1,092,000
	1,092,000	1,092,000

	Consolidated Group	
	2015	2014
	\$	\$
Stoke Street (Revaluation – July 2014)	2,200,000	2,200,000
Stoke Street Improvements	59,107	-
	<hr/> 2,259,107	<hr/> 2,200,000
11-13 Main Road, Moonah	550,696	550,696
Revaluation July 2014	239,304	239,304
	<hr/> 790,000	<hr/> 790,000
Nugent Land	90,000	90,000
	<hr/> 90,000	<hr/> 90,000
Black Hills Land	-	80,000
	<hr/> -	<hr/> 80,000
Total Buildings	<hr/> 5,867,364	<hr/> 5,882,000

	Consolidated Group	
	2015	2014
	\$	\$
5. PROPERTY PLANT & EQUIPMENT (continued)		
<i>Furniture & Equipment</i>		
At Cost	544,407	495,188
Accumulated Depreciation	(400,728)	(358,555)
Total Furniture & Equipment	143,679	136,633
<i>Computer Equipment</i>		
At Cost	184,981	183,666
Accumulated Depreciation	(99,260)	(58,429)
Total Computer Equipment	85,721	125,236
<i>Motor Vehicles</i>		
At Cost	325,074	294,906
Accumulated Depreciation	(240,673)	(222,962)
Total Motor Vehicles	84,401	71,944
<i>Capital Works in Progress</i>		
Work In Progress	13,869	13,869
Total Capital Works in Progress	13,869	13,869
Total Property Plant & Equipment	6,195,034	6,229,682

6. OTHER LIABILITIES

	Consolidated Group	
	2015	2014
	\$	\$
Trade Creditors	142,448	371,326
Wage Accrual	17,692	143,446
Superannuation Payable	-	12,241
Grants Unexpended	18,844	20,000
Mission Money Outstanding	4,478	5,540
Sundry Accruals	4,963	40,480
FBT Salary Sacrifice	-	(5,746)
Total Other Liabilities	188,425	587,287

7. EMPLOYEE ENTITLEMENTS (CURRENT)

Long Service Leave

	Consolidated Group 2015	2014
	\$	\$
Other Mission	54,653	82,232
Group Homes	42,282	15,753
	96,935	97,985

Annual Leave

Other Mission	183,607	102,014
Group Homes	79,025	65,664
	262,632	167,678

Total Employee Entitlements (Current)	359,567	265,663
---------------------------------------	---------	---------

8. EMPLOYEE ENTITLEMENTS (NON-CURRENT)

Long Service Leave

Other Mission	63,683	42,054
Group Homes	23,300	27,011
Total Employee Entitlements (Non-Current)	86,983	69,065

9. TRUST FUNDS

	Bequest Condition or Allocation	Opening Balance	2015 Additional Bequests/ Donations	2015 Draw Down	2015 Notational Interest	Closing Balance 2015
Kathleen Grace Bequest	ER 50% & IFSS 50%	219,580	-	57,600	10,465	172,445
Total		219,580	-	57,600	10,465	172,445

At present for managing purposes all the funds have been classified as current liabilities. However the majority of the capital component of the Kathleen Grace conditional bequest is expected to be progressively applied over a ten year program, having a balance of three years remaining as at 2015.

10. MISSION OPERATIONS FROM OTHER PREMISES

The Mission Leases external premises for the Retail Opportunity Shop outlets, in the following locations:

- Warrane
- Huonville
- Goodwood
- Sorell
- Claremont
- Kingston
- Glenorchy

The Mission also operates Retail outlets from its own property being:

- Moonah – both Retail and Furniture warehouse
- Barrack Street
- Partridge Nest

11. RELATED PARTY TRANSACTIONS

During the course of the financial year Hobart City Mission secured, on a commercial basis, services of organisations in which Members of the Board have a relationship. In all such cases the Hobart City Mission Board's Conflict of Interest Policy was strictly adhered to and

where appropriate members declined to participate in Board discussion and decision making. The related party relationships for which costs were incurred by the Mission declared were:

- Barry Neilsen, Pitt and Sherry, Consulting Engineers with respect to Essential Building Maintenance and Building Surveying.
- Gil Sawford, Wise Lord and Ferguson, Accounting and Taxation Consultants with respect to provision of Audit Services and Taxation advice.
- Damian Egan, Partner of Murdoch Clarke, Barristers and Solicitors and Director of Murdoch Clarke Mortgage Fund, provision of legal advice with respect to Estates and Bequests; and investment of funds in the Murdoch Clarke Mortgage Fund.
- John Wiggins, insurance broker, provision of insurance brokerage services.

All transactions with related parties have been based on normal commercial terms.

Consolidated Group

2015 2014

\$ \$

12. CASHFLOW INFORMATION

(a) Cash and Cash Equivalents

Bank Accounts	224,989	420,717
Cash Floats	2,630	2,630
Bank Overdraft	-	(25)
Investments – Murdoch Clarke	349,203	254,959
	<hr/> 576,822	<hr/> 678,281

(b) Reconciliation of cash flow from operations with surplus from operations:

Surplus for the year	<hr/> 243,491	<hr/> 95,317
Depreciation	102,699	106,437
Profit/Loss on Sale of Assets	(9,998)	314,954

	Consolidated Group	
	2015	2014
Changes in Assets and Liabilities	\$	\$
Decrease / (Increase) in Sundry Debtors	(17,845)	21,439
Decrease / (Increase) in Prepayments	1,470	45,891
Decrease / (Increase) in Deferred Borrowing Costs	774	(3,092)
Decrease / (Increase) in Interest Accrued Investment/Trust Funds	9,570	12,609
(Decrease) / Increase in Taxation Liability	13,573	54,101
(Decrease) / Increase in Provisions	111,822	(21,737)
(Decrease) / Increase in Trust Funds	(57,600)	(92,098)
(Decrease) / Increase in Other Creditors & Accruals	(398,862)	(284,238)
(Decrease) / Increase in Property Development Fund	(42,500)	-
	<u>(43,406)</u>	<u>(249,583)</u>

13. AUDIT REMUNERATION

Remuneration of the auditor, Wise Lord & Ferguson for:

Auditing the financial statements	11,090	10,700
Total	11,090	10,700

14. PARENT ENTITY INFORMATION

The accounting policies of the parent entity, which have been applied in determining the financial information shown below, are the same as those applied in the consolidated financial statements. Refer to note 1 for a summary of the significant accounting polices relating to the group.

FINANCIAL POSITION	Consolidated Group	
	2015	2014
Assets	\$	\$
Current Assets	716,607	800,796
Non – Current Assets	3,507,426	2,937,743
Total Assets	4,224,033	3,738,539
Liabilities		
Current Liabilities	743,007	546,821
Non-current liabilities	86,983	69,065
Total Liabilities	829,990	615,886
Net Assets	3,394,043	3,122,653

FINANCIAL PERFORMANCE	Consolidated Group	
	2015	2014
	\$	\$
Net Surplus After Non-Operating Items	261,554	81,347
Other Comprehensive Income	-	-
Total Comprehensive Income	261,554	81,347

Independent auditor's report to the members of Hobart City Mission Inc.

We have audited the accompanying special purpose financial report of Hobart City Mission Inc. (the Association), which comprises the statement of financial position as at 30 June 2015, the statement of comprehensive income, and the statement of cash flows for the year ended on that date, a summary of significant accounting policies, other explanatory notes.

The Board of Management's Responsibility for the Financial Report

The Association's Board of Management is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are appropriate to meet the financial reporting requirements of the *Associations Incorporation Act [Tas]* and are appropriate to meet the needs of the members. This responsibility includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances. These policies do not require the application of all Accounting Standards and other mandatory financial reporting requirements in Australia.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used are appropriate to the needs of the members.

We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on our judgment,

including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, we consider internal controls relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal controls. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board of Management, as well as evaluating the overall presentation of the financial report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit we have complied with the independence requirements of the Australian professional accounting bodies.

Opinion

In our opinion the financial report presents fairly, in all material respects, the financial position of Hobart City Mission Inc. as of 30 June 2015 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report which describes the basis of accounting. The financial report is prepared to assist Hobart City Mission to meet the requirements of *Associations Incorporation Act [Tas]*. As a result the financial report may not be suitable for another purpose. Our report is intended solely for Hobart City Mission and should not be distributed to parties other than Hobart City Mission.



J DOYLE

Partner

Wise Lord & Ferguson

Dated: 5 October 2015

1st Floor 160 Collins Street Hobart TAS 7000

GPO Box 1083 Hobart TAS 7001

Tel: (03) 6223 6155 Email: email@wlf.com.au

Internet: www.wlf.com.au



Partners: Harvey Gibson, Danny McCarthy, Douglas Thomson,
Joanne Doyle, Stuart Clutterbuck, Ian Wheeler, Dean Johnson,
Marg Marshall, Paul Lyons, Alicia Leis, Nick Carter

Managers: Melanie Richardson, Simon Jones, Trent Queen,
Rachel Burns, Nathan Brereton, Melissa Johnson, Donna Powell,
Rebecca Meredith, Naomi Norman, Maryellen Salter
Consultant: Peter Beven

THANKS TO OUR CORPORATE SPONSORS & SUPPORTERS

The Mission is privileged to have the support of many people, organisations and businesses, both big and small. Without their valued support we would not be able to do the work we do, and more importantly help make a difference in the Hobart community. We are enormously grateful for this support, especially in current economic times when we know profit margins are slim and finances tight.

The following list is just some of the many people and businesses that have supported us over the last 12 months. There are more but not all wish to be acknowledged publically.

- Fuji Xerox
- Kate Kelly, Trademark Attorney & Solicitor
- Tadpac Printing
- OPSM
- The Mercury
- TDT Ten
- Southern Cross Austereo
- Win TV
- Firefly Media
- The Friend's School
- Bicheno By The Bay
- Meredith House
- Hamptons On The Bay
- Bark Mill Tavern & Bakery
- State Cinema
- Don Camillo Restaurant
- Metz On The Bay Restaurant
- South Hobart Butchery
- Vodafone
- Allport Estate
- Margate Christian Church
- St John's Presbyterian Church



This report was
printed by TADPAC



50 Barrack Street, Hobart TAS 7000

P: 03 6215 4200, F: 03 6231 0514

E: info@hobartcitymission.org.au

www.hobartcitymission.org.au